

Pallet Handling Rules (Annex B)

To supplement and complete the shipping contract between the parties, it is acknowledged and agreed that pallets are always considered non-returnable. By express waiver of the CLIENT, FRESH WAYS, in its capacity as freight forwarder, is not required to return pallets. Should the CLIENT agree upon and/or request the return of pallets, and without prejudice to the application of paragraph 2 of Article 11-bis of Legislative Decree no. 286/05, the regulation will be governed by a specific document mutually agreed upon by the Parties.

1. General Rules

1.1 Pallet Accounting Management

The parties agree that pallet accounting will be maintained by FRESH WAYS.

Any discrepancies must be reported by the CLIENT, indicating the reference of the FRESH WAYS account statement and providing supporting documentation for the claim (including but not limited to exchange certification documents or transport documents).

1.2 Pallet Logistics Management Allowance and Compensation

Any agreed percentage of franchise will be indicated in Annex A.

The CLIENT shall pay FRESH WAYS an appropriate fee for pallet logistics management. The amount of this fee is specified in the **Tariff** (Annex A).

In accordance with Article 11-bis, paragraph 1, of Legislative Decree 286/2005, the Freight Forwarder-Carrier is under no obligation to manage or return the packaging or handling units used.

**Electronically signed by the Data Controller
in accordance with the eIDAS Regulation (EU 910/2014).**

Read, approved, and signed in _____, on 00.00.2025

The Client

Fresh Ways S.r.l.
